



TECHNICAL SERVICE

Unitary Products Group
5005 York Drive
Norman, OK 73069
1/877-874-7378

Date: May 14, 2009

YS-038-09

To: All York Distributors
All York Branches
All Field Service Supervisors

Subject: YZB024, YZB030, & YZE024 Loss of charge switch location

We have received reports of the above referenced units produced with the loss of charge switch installed in the wrong location.

Units produced with serial numbers of W0K7 (September 2007) and later were built with a loss of charge switch installed between the TXV and the outdoor coil. This put the switch on the low pressure side of the TXV in the heat mode and could produce nuisance low pressure trips in the heat mode at outdoor temperatures below 25°F.

If you come across a unit in the field that won't start or is cycling on the loss of charge switch, check that the loss of charge switch is located in the liquid line between the drier and the TXV. If the unit has the switch incorrectly located add the Loss of Charge Kit (S1-37327897001). The instructions packed with the kit will advise how to install the new switch and disable the old switch. The installation of the new switch does not require the refrigerant system to be opened.

This YS letter will allow 1 hour labor and credit for the S1-37327897001 loss of charge kit that is used on any of the listed units that were produced from September 2007 until February 2009, where the switch was installed in the wrong position. These kits should be available from Source One by May 15, 2009.

For units in distributor inventory where the loss of charge switch is installed in the wrong location, this YS letter will allow for installation of the new loss of charge switch kit. A fair and reasonable allowance for the replacement will be provided. Contact Mark Freund at 405-419-6609 for prior authorization to submit the billing for reworking your inventory.

Mark Freund

Mark Freund
Manager, Residential Field Service

Jeff Nichols

Jeff Nichols
Director, Engineering & Advanced Technology HP
Products